**Name of Organization**

**Incident Response Organizations**

December 2021

**Revision History**

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| Revision Number | Revision Date | Summary of Changes Made | Changed By |
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# Incident Response Organizations

Below is a list of incident response organizations that may be useful in planning for or responding to an incident:

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| **Organization** | **URL** |
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| Texas Department of Information Resources | https://dir.texas.gov/information-security/cybersecurity-incident-management-and-reporting |
| Anti-Phishing Working Group (APWG) | <http://www.antiphishing.org/> |
| Computer Crime and Intellectual Property  Section (CCIPS), US Department of Justice | [https://www.justice.gov/criminal-ccips/](https://www.justice.gov/criminal-ccips/ccips-documents-and-reports) |
| CERT Coordination Center | https://www.sei.cmu.edu/about/divisions/cert/index.cfm |
| European Network and Information  Security Agency (ENISA) | <https://www.enisa.europa.eu/> |
| Government Forum of Incident Response  and Security Teams (GFIRST) | <https://us-cert.cisa.gov/government-users/collaboration/gfirst> |
| High Technology Crime Investigation  Association (HTCIA) | <https://htcia.org/> |
| InfraGard | <https://www.infragard.org/> |
| Internet Store Center (ISC) | <https://isc.sans.edu/> |
| National Council of Information Sharing and Analysis Centers (ISACs) | <https://www.nationalisacs.org/> |
| United States Computer Emergency  Response Team (US-CERT) | <https://us-cert.cisa.gov/> |
| Forum of Incident Response and Security Teams (FIRST) | https://www.first.org/ |
| Computer Security Division Cyber Security Incident Response Team (CSD-CSIRT) | <https://www.dhs.gov/science-and-technology/csd-csirt> |
| FEMA National Incident Management System (NIMS) | <https://www.fema.gov/emergency-managers/nims> |
| FRSecure | <https://frsecure.com/> |

# Contact Information

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| Organization | URL | PoC | Phone | Email | About |
| Texas Department of Information Resources | [Link](https://dir.texas.gov/information-security/cybersecurity-incident-management-and-reporting) | Jonathan King | (877) 347-2476 | [security-alerts@dir.texas.gov](mailto:security-alerts@dir.texas.gov)  [DIRSecurity@Dir.texas.gov](mailto:DIRSecurity@Dir.texas.gov)  [Jonathan.king@dir.texas.gov](mailto:Jonathan.king@dir.texas.gov) | Cybersecurity Incident Management and Reporting, Resources, Incident Response and Preparedness Resources. |
| Anti-Phishing Working Group (APWG) | [Link](http://www.antiphishing.org/) |  |  | [reportphising@antiphishing.org](mailto:reportphising@antiphishing.org) [membership@apwg.org](mailto:membership@apwg.org) | Cyber Crime Response. Data Exchange, Research and Awareness around Phishing. |
| Computer Crime and Intellectual Property Section (CCIPS), US Department of Justice | [Link](https://www.justice.gov/criminal-ccips/ccips-documents-and-reports) | John Lynch  Chief, (CCIPS) | (202) 514-2000 | [Contact Form](https://www.justice.gov/doj/webform/your-message-department-justice) | Provides technical and legal advice on computer and intellectual property crime policies and legislation. |
| CERT Coordination Center | [Link](https://www.sei.cmu.edu/about/divisions/cert/index.cfm) | William Wilson,  Deputy Director, CERT Division | (412) 268-5800 | [info@sei.cmu.edu](mailto:info@sei.cmu.edu) | Security and Resilience of computer systems and networks. Provides information and training to improve practice of cyber security. |
| European Network and Information Security Agency (ENISA) | [Link](https://www.enisa.europa.eu/) |  |  | [Contact Forms](https://www.enisa.europa.eu/about-enisa/contact) | Prevention, Detection and Response to IT Incidents and Disasters in the EU. |
| Government Forum of Incident Response and Security Teams (GFIRST) | [Link](https://www.dhs.gov/event/gfirst) | Alejandro Mayorkas, Secretary of Homeland Security | (202) 282-8000 | [central@cisa.dhs.gov](mailto:central@cisa.dhs.gov) | Secure Government information technology systems and private sector support. Incident Response & Security Response Teams |
| High Technology Crime Investigation Association (HTCIA) | [Link](https://htcia.org/) | Elizabeth Maynard  Executive Director | (978) 364-5111 | [contact@htcia.org](mailto:contact@htcia.org) | Crime Prevention and Investigation. Education and Training |
| InfraGard | [Link](https://www.infragard.org/) |  |  | [infraGardTeam@fbi.gov](mailto:infraGardTeam@fbi.gov) | FBI Information and Intelligence sharing to protect critical infrastructure, cities and counties. Promotes collaboration with industry. |
| Internet Storm Center (ISC) | [Link](https://isc.sans.edu/) |  | (757) 726-7472 | [Contact Forms](https://isc.sans.edu/contact.html) | Analysis and Warning service against malicious attacks |
| National Council of Information Sharing and Analysis Centers (ISACs) | [Link](https://www.nationalisacs.org/) |  |  | [Contact Form](https://www.nationalisacs.org/contact) | Threat analysis and tools to mitigate risk. |
| United States Computer Emergency Response Team (US-CERT) | [Link](https://us-cert.cisa.gov/) |  | (888) 282-0870 | [central@cisa.dhs.gov](mailto:central@cisa.dhs.gov) | Incident & Vulnerability Response Playbooks for Federal Information Systems |
| Forum of Incident Response and Security Teams (FIRST) | [Link](https://www.first.org/) |  |  | [first-sec@first.org](mailto:first-sec@first.org) | Global Forum of Incident Response and Security Teams. Provides IR knowhow, training and templates to members including information sharing and notification services. |
| Computer Security Division - Cyber Security Incident Response Team (CSD-CSIRT) | [Link](https://www.dhs.gov/science-and-technology/csd-csirt) | Scott Tousley | (202) 282-8000 | [SandT-Cyber-Liason@hq.dhs.gov](mailto:SandT-Cyber-Liason@hq.dhs.gov) | Cyber incident response & training for all levels of Government and Private Sector. |
| FEMA National Incident Management Systems (NIMS) | [Link](https://www.fema.gov/emergency-managers/nims) |  | (800) 621-3362 | [AskIA@fema.dhs.gov](mailto:AskIA@fema.dhs.gov) | Incident Prevention & Recovery for all levels of Government & Nongovernmental Agencies |