Clevest Mobile Workforce Management

Trey Price, GISP Denton Municipal Electric 2016–17 EGUG Vice President



The Problem

- Denton had old work order database
- Microsoft Access database converted to SQL Server 2003
- Prone to frequent problems
- No mobile work flow
- Not integrated
- Paper Workflows!!



The Requirements

- Out of the Box Solution
- Integrations to current solutions
- Handle Different Work Types
 - Outages
 - Electric & Other Utility Maintenance Types
 - Locate Tickets
 - Meter Service Orders
- Mobile ready for crews
- Paperless Workflow!!



Clevest Mobile Workforce Management

- Manage all mobile workflows
- Maintenance, Outages, Locates, Meter Tickets
- Integrations
 - Responder Outage Management System
 - Cityworks EAM (Water/Wastewater)
 - Texas 811/DigTess Locate Tickets
 - Northstar Harris CIS
- Automated Vehicle Location



Unacknowledged				C030000343			
F.	Maintenance 913 Emery Dr	C000003915	\odot	Order Information Work Type: Uphts			
r,	Maintenance 1062 Futon St	C000000310	۲	Sub-Type: Streetight Emergency: Crew Leader Caller Name Phone #	Contract of the local division of the local	Assigned Writz Truck #	tprice
r,	Maintenance 109 Paulne St	C000000252	۲				
r,	Maintenance 316 Panhandle St	C000002295	\odot		3956 Dunes St	Suite #	
r,	Maintenance 1158 Fution St	C00000312	۲				
r,	Maintenance 1900 University Bivd	C00000292	۲				
r,	Maintenance 1300 Fution St	C00000314	۲		-		
Ord	er kist /		-		C		
11	Maintenance	tprice2016-11-21T21_44_12	\odot	GIS Information		Feeder ID	KR21
F.	Maintenance 3998 Dunes St		•	Phasing Code:	[2	SubTypeCode	1
II	Maintenance 814 Cordell St	C000000311	۲	GIS Information - Location ID: Watage	17371 100	Light Size:	HPS
ш	Maintenance		0	4	Sec		
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Thank You!

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